## READING YOUR ACCOUNT STATEMENT

Once Acumen processes an initial payment as the fiscal agent, the employer or authorized representative will begin receiving account statements. The account statement provides very important information that is essential in managing the individual's services. It is important that the reader understand this information.

Following is a sample account statement which describes the information provided in each section. The word "Activity" and the date range are shown at the top right of the account statement. The account statement **ONLY** reports checks issued during this date range. The balance does not reflect any submissions for payments that have not been processed. The activity period does not reflect service dates; it reflects check processing dates.

The statement is similar to the information provided on a bank statement when checks are written. A check may have been written on Monday, but may not have been deducted from the account before the bank statement is provided. The amount of the check must be deducted from the balance shown on the bank statement in order to reach the current balance. When the employer or authorized representative receives the account statement, as with the bank statement, they must deduct any services that have not been paid in order to determine the current balance.

Remember that one of the benefits of using Web Time Entry is that you can access your account information 24 hours a day, 7 days a week.

If you have any questions after reviewing the account statement sample or after receiving your account statement, please contact Acumen for assistance. Our Customer Service Representatives will be glad to assist you.



## **Acumen Fiscal Agent Account Statement**

**Activity Period:** Reports activity of checks issued during date range. Does <u>not</u> represent dates employee worked

SAMPLE EMPLOYER 

1234 ANY STREET

YOUR TOWN, OH 70000

**Employer:** Person who manages employees, this is the Veteran in this program

**→**Activity Period: 4/15/2014 to 4/30/2014

AAA7 - VETER

Participant ID: 012345 ◆

Program:

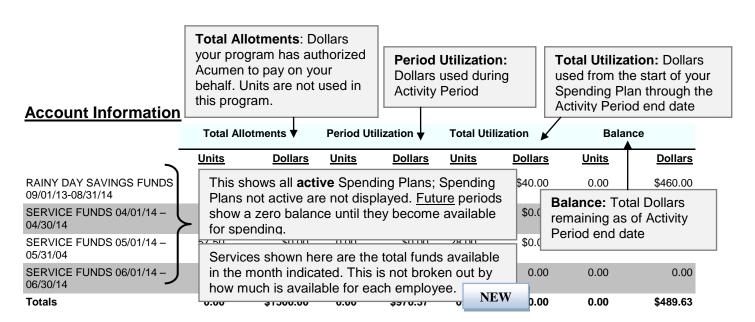
Participant ID: ID number used for

Veteran on

timesheets and Web

Time Entry.

Participant: Veteran



## Employee Information ◀

**Employee Information:** Lists all employees, even those that did not work during Activity Period

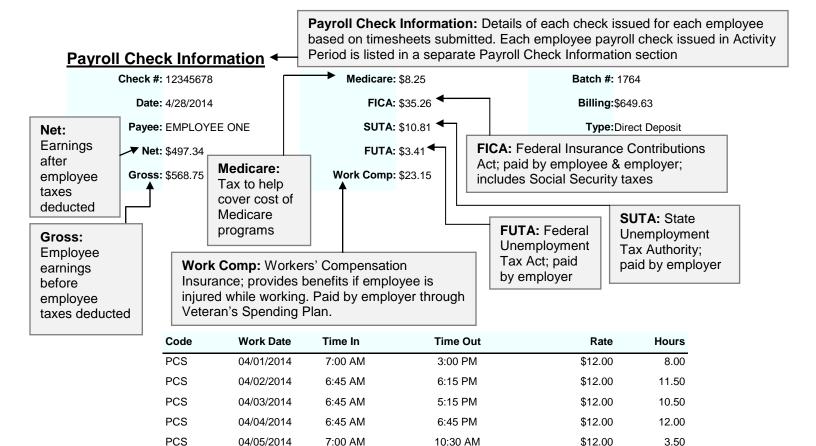
Name		Pay Type	Status	EE Number	Good to Go Date
EMPLOYEE ONE		Direct Deposit	Active	1234	05/24/2012
EMPLOYEE TWO	<b>→</b>	Pay Card	Active	5678	11/29/2012
MPLOYEE THREE	Ĺ	Direct Deposit	Inactive	9123	06/05/2013

Pay Type: Shows how your employees receive their pay

**Code and Rate Information:** Lists approved service codes and pay rates for each employee based on the Veteran's Spending Plan and rate sheets received by Acumen

## Code and Rate Information ◆

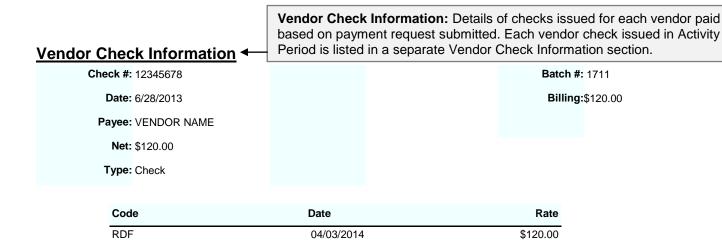
Name	Description	Start Date	End Date	Rate
EMPLOYEE ONE	PCS Personal Care Services – AAA7 Veterans	07/01/2013	12/31/2020	\$12.00
EMPLOYEE TWO	PCS Personal Care Services – AAA7 Veterans	12/01/2013	12/31/2020	\$12.50



10:30 AM

\$12.00

3.50 45.50



7:00 AM